

## **Citizens Organization for Advocacy and Resilience (COAR)**

Formerly Known as Coordination of Afghan Relief (COAR)

# **Organizational Profile 2024**



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Understand the context:		
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# Acronyms

COAR

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ACBAR	Agency Coordination Body for Afghan Relief & Development
ADF	Afghanistan Development Forum
ADRRN	Asian Disaster Reduction and Response Network
AHF	Afghanistan Humanitarian Forum
ANCB	Afghan NGOs Coordination Bureau
ANDMA	Afghan National Disaster Management Authority
APEP	Accelerated Primary Education program
AWN	Afghan Women's Network
BEST	Basic Education in-service and Training
BoM	Board of Management
BPHS	Basic Packages of Health Services
BSC	Beneficiary Selection Committee
BT	Board of Trustees
CAII	Creative Association International Inc
CEN	Civil Society Empowerment Network
CHAST	Children Hygiene and Sanitation Training
CHF	Common Humanitarian Fund
CHS	Core Humanitarian Standards
CIVICUS CLTS	Civil Society Network for UNDP Global Community Led Total Sanitation
COAR	Citizens Organization for Advocacy and Resilience
CSAC	Civil Society Advisory Committee
DRR	Disaster Risk Reduction
DRRWG	Disaster Risk Reduction Working Group
ECHO	European Community Humanitarian Office
EIE	Education in Emergency
EIEWG	Education in Emergency Working Group
EPSWG	Emergency Preparedness sub Working Group
EVI	Extremely Vulnerable Individual

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## Citizen Organization for Advocacy and Resilience (COAR) (COAR)

Organizational Profile 2024

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Food and Agriculture Organization
Food Security and Agriculture Cluster
Humanitarian country team
Japan International Cooperation Agency
Monitoring and Evaluation
Mother and Child Health
Microfinance Investment Support Facility for Afghanistan
Ministry of Education
Norwegian Church Aid
National Environment Protection Agency
Non-governmental Organization
Participatory Hygiene and Sanitation Transformation
Quality Assurance
South Asian Association for Regional Cooperation
Swedish Committee for Afghanistan
Traditional Birth Attendants
Targeting the Ultra Poor
United Kingdom Aid for International Development
United Nation
United Nations Development Program
United Nations High Commissioner for Refugees
United Nations International Children's Emergency Fund
United Nations Office for the Coordination of Humanitarian Affairs
United States Agency for International Development
United States Dollar
Water Sanitation and Hygiene Cluster World Food Program
World Humanitarian Summit
Water Sanitation Group
Water Technical Working Group

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## Introduction

Citizens Organization for Advocacy and Resilience (COAR) *formerly known as Coordination of Afghan Relief (COAR)*, established in 1989, is a national NGO formally registered under the NGO laws of the Islamic Republic of Afghanistan, a fully non-profit, not-political, not-sectarian organization, functioning under a fully democratic governance of its elected Board-of-Trustees/Board of Directors and technically operating under its Board-of-Management. COAR has a triangulated transparent accountability system, under which we report directly to the local communities/beneficiaries, donors and the Afghan government, both at local and national levels. Financially, COAR is a portfolio of an average annual budget of 8 million USD, using multi-currency budget.

COAR, as non-profit humanitarian and development organization, strongly believe in a strategy of complementarity and synergy, rather than working in operational segregation, individualism and a policy of monopolization. We at COAR, based on our past 34 years work experience in the field of humanitarian, Social Development and community development operations, strongly believe that human development and alleviation of human suffering can best be addressed and healed through humanitarian cooperation and partnership within a transparent, accountable and well-defined frame of action for common human goals and purposes. We thus, in 2008 established Civil Society Empowerment Network (CEN) of 21 sister NGOs, mainly to synergies efforts and effectively utilize available resources for common humanitarian goals and cross-fertilize our technical capability in the field and at strategic level human rights advocacy and lobby. Indeed, we are a human rights-based organization as we strictly observe in all policies and operations: participation, empowerment, accountability, non-discrimination, equality and legitimacy. We as a civil society organization, strongly believe in human rights-based development and mandatory introduced since 2008 by the UN system.

In order to give you a brief picture of COAR history, technical; capability, thematic area of expertise and the present operational context, we are presenting bellow brief summary of COAR profile:

#### Vision:

A just and equitable society that embraces the rights of all people to fundamental freedom through participation and contribution in all spheres of social, cultural, economic and political life.

#### Mission:

To Support the process of community development through various programmatic and organizational interventions leading to creation of an enabling environment for communities to improve their living standard, self-help and understand their basic rights.

#### Values:

Transparency, Accountability, Trust, Leadership, People Centeredness, Dignity, Commitment, Team Work, Tolerance, and Fostering Learning Environment.

### 1) History:

COAR is an Afghan, independent, non-political, non-sectarian, and non-for-profit organization established in 1989 and registered formally with ministry of Economy under Reg. No#11. With 34-years work experience in both development and relief operations, COAR directly executed more than 863 projects in rural and urban communities in 34 provinces of Afghanistan. With initial experience during nineties, in relief operation, COAR, with the financial and technical support of NCA, EU and UNDP, switched in 1995 to Integrated Community Development operations through establishment of Rural Development Centers (RDCs) in 14 districts of central provinces of Afghanistan and gradually replicated this model to North as well. During the first era of Taliban, COAR was strategic partner of NCA and WFP and was feeding about 10,000 eligible families in Kabul, Logar and Ghazni provinces through emergency food security program and partner bakeries. As specialist organization in DRR we are part of Humanitarian Country Team of OCHA(HCT) and we are member of the FSAC, EiE, HEALTH and WASH clusters. We run Sharq, nonprofit institute of higher education in Kabul where for the first time in the history of the country we graduate students with BA degree in Disaster Risk Management and Environment protection.

Currently, COAR handles numerous emergencies, and humanitarian programs across the countries with 2,565 national staff and 350 community volunteers (ex-COAR employees in 23 provinces), and regional/provincial program offices in Mazar, Takhar, Dykundi, Khost, Herat, Faryab, Nangarhar, Laghman, Kunar, Nuristan Kandahar, Kunduz, Logar, Paktia, Herat, Panjshir, Urozgan, Zabul, Ghazni, Nimroz, Helmand, Wardak, Paktika and Kabul (HQ+ Central regions).

### 2) Thematically:

COAR use an Integrated Community Development Model for its program implementation, where all thematic teams such as <u>Livelihood</u>, <u>Emergency Response</u>, <u>Education</u>, <u>WASH/Engineering</u>, Social Development (SBC and Social Cohesion), Humanitarian Assistance and DRR, are working in integrated manner unless the government and donors impose different model of execution. Gender, Human rights, Civic education and capacity building of civil society are the crosscutting issues across the programs and projects. As main partner, Community Groups (Shuras) are the main hub of program design and implementation, throughout all thematic areas, and we thus keep permanent "JREGA Facilitator", at HQ level who has 33-year community work experience and closely know most of key-community elder in 23 provinces. JERGA Facilitator, links all COAR programs with local people groups/shuras and Key community elders.

### 3) Geographically:

COAR has regional offices in Mazar (Northern region), Takhar (Northeastern region), Khost (South-Eastern Region), Herat-Kandahar, (South-Western Region), Nangarhar (Eastern Region). We are currently working in 23 provinces and 132 districts, with HQ located in Kabul.

### 4) **Programmatically:**

COAR is well-integrated national NGO closely linked to the line ministries and major aid organizations and donors. COAR has long-term cooperation agreement with NCA (for integrated rural development), Swedish Committee for Afghanistan (for Agriculture--closed now), UNICEF (for WASH, EIE and SBC), UNHCR (for EiE Education & WASH), WFP (cooperation partnership), UNDP (for Civil Society support) and MOE (primary education and teacher training).



## 5) **Operationally:**

COAR is member of CEN network, where about 21 local/ National NGOs work in close cooperation with each other and share resources for cost efficiency and synergy. They can also use each other facilities at regional and provincial levels in time of needs; this local NGOs consortium has a mechanism in place for joint implementation and technical support.

## 6) At National Level:

COAR is member of ACBAR, AWN, SWABAC and ANCB and was steering committee member of ACBAR for several years, member of HCT, member of EPSWG, DRRWG, CEN, CSAC, AHF, ADF, WSG and WTWG, EIE Working Group, WASH Working Group, COAR was NGO representative for SDG working group for two years. COAR works closely with all these national Humanitarian and Development groups/forums and fully adhere with policy guidelines from these coordinating bodies.

### 7) At international level:

COAR is member of regional advisory group of World Humanitarian Summit (WHS), board member of Asian Disaster Reduction and Response Network (ADRRN), member of Core Humanitarian Standards (CHS) Alliance, member of CIVICUS, TWIN, NEAR and member of GNDR.

### 8) At Government Level:

COAR works down in grassroots of the communities, through aid and development clusters shuras, village shuras, and district shuras. At national level COAR work in active partnership with ministry of Economy, Ministry of Rural Rehabilitation and Development, Ministry of Education, Ministry of Public Health, and Ministry of Agriculture, Irrigation, and Livestock, Afghan National Disaster Management Authority (ANDMA), National Environment Protection Agency (NEPA), the main hubs of governments and donors' social service delivery. COAR closely works in provinces with departments of Economy, Rural Rehabilitation and Development, Health, Education, Municipalities and others.

## 9) Media:

COAR runs Gurbat Radio & TV, which are fully dedicated to development and humanitarian program, human rights, civic education and DRR issues, the first if its kind in the country. This media wing of COAR is funded from the COAR reserve funds. COAR runs SHARQ institute of Higher Education, where Community Development and Disaster Management or the two humanitarian topics in which for the first time in the history of the country student can get Bachelor Degree. COAR has special focus on youths and children through its health and education program. COAR implemented the "Targeting Ultra Poor" program in Herat 99.7% which the direct beneficiaries were women headed households and in Takhar 100% of our direct beneficiaries were women headed households. Main component of this program is asset input and rights-based social awareness.

### **10) Program Impact Focus:**

COAR actively bridging between donors of humanitarian aid and rural Afghan communities severely affected by almost four decades of wars, internal conflicts, natural and manmade disasters and complexities. COAR endeavors to reach to the unreached and embark on strengthening local coping mechanisms to



enable communities to find durable local solution to their local problems and encourage self-reliance and sustainability. Basic rights awareness is fundamental crosscutting part of all interventions.

COAR works with communities to proactively utilize their own scarce and limited resource the most efficient and effective way and discourage a culture of aid-dependency, except in times of disasters and extreme poverty. COAR has maintained the access of beneficiaries to basic services with strict observation of humanitarian principles of Humanity, Independence, Neutrality and Impartiality in practice.

#### 11) Governance and Decision-Making Structure:

The organization has four layers of policy, management and operations:

#### A. At high Level:

General Assembly is the high-level decision-making bodies within the organization and they meet once in a year, BoD members, Management Board members, Head of the departments and Provincial Mangers are the main participants.

#### **B.** At strategic and policy level:

COAR is working under leadership of its Board of Directors who meet twice in a year and on special circumstances the chairman, on the request of director, can call an ad hoc meeting. None of the board members have any tribal and/or blood relation with each other and with the director.

#### C. On macro-operational level:

COAR receives guiding and policy direction from its Board of Management (BoM), which meets twice in a month with participation of General Director, Deputy director, Program director, Finance Manager HR, Procurement and Admin Managers.

#### D. For day-to-day management and technical issues:

COAR holds weekly technical meetings and bi-weekly Management Board meetings. Same weekly technical meeting is being held at regional and provincial offices. Immediate policy decisions and major financial and contractual issues are discussed in the COAR Management Board meeting.

#### 12) Major Donors:

In total COAR worked to date with 25 various donors, especially the UN (UNOCHA, UNDP, UNICEF, UNHCR, WFP& FAO), USAID, NEAR, NRC, NPA, World Bank, EU, ECHO, JICA, NCA, UKAID, MISFA, Italian Embassy, Japan Embassy, SCI, IRC etc....

### 13) Quality Assurance (QA), M&E and External Relations:

BoD once each Five -year appoints the Director General, with clear policy guidelines. Director also receives policy and operational support and technical advice from Management Board and Technical team. Two separate wings of the organization, the External Relations and Partnership team and the QA and M&E team, both works independently under the policy guide of the DG. The external relation and partnership team develop new institutional linkages, networking and undertakes new business development endeavors. This team links COAR with relevant national and international development networks, UN system and major international and national development and humanitarian forums. It also maintains close working relations with line ministries of the government of Afghanistan. COAR keeps strong and dynamic M&E and QA



work independently and report directly to DG where BoD deems it necessary and imperative, they also received their report. For the process auditors/reporters are working full time with a QA and M&E Senior Officer, in addition to the external audit and independent program evaluation bi-annually.

#### 14) Financial Department:

COAR keeps capable and standard grant management and finance unit with 34-year finance, procurement, grant management and logistics experience. COAR finance department, with 34 years' work history has managed so far more than hundreds million USD grants and annually manage an average budget of around eight million US\$ with more than three currencies. Our financial and procurement policy was passed by UNHCR Kabul office and is under process for approval of the UNHCR Hungary office. It is developed in line with local laws and World Bank procedures. Financially, COAR is a portfolio of an average annual budget of 8 million USD, using multi-currency funds.

### **15) Organizational Capacity Status:**

COAR successfully went through UNOCHA 2015 organizational capacity assessment formally conducted by KPMG and COAR was the first Afghan NGO has got eligibility for Common Humanitarian Fund (CHF). In 2014 COAR successfully went through organizational certification process of USAID, through Counterpart International and received the certificate of "organizational development". This certification process took almost one-year time.

COAR has already completed Afghan Institute for Civil Society support (AICS) Due-diligence process and received the related certificate as well. COAR has passed successfully the due diligence process of several international partners including NRC, SCI, SCA, ACTED and NRC in 2023.

### 16) Knowledge Management and ICT Unit:

COAR has state-of -the-art knowledge management and ICT unit working across the program and projects. The Knowledge Management unit stores, organize and manage development and relief documents of more than 863 projects, a cumulative rural development knowledge of 34 years. This unit also maintains databases of finance and HR systems.

### **17) Community Volunteers:**

At community and grass roots levels, COAR keeps a national pool of more than 350 community social worker and/or community volunteers all ex-COAR employees all well-trained in working with community and local Shuras. These community volunteers support COAR when we need community support at their localities and/or an emergency technical intervention. Particularly these volunteers have supported COAR in implementations of the social Behavior change programs funded by UNICEF in Central regions and WEERDP projects which has funded by the NPA/WB.

### 18) Procurement Unit:

Citizens Organization for Advocacy and Resilience (COAR) exist as an organization having different organs in the form of specialized departments based on their functions. Procurement department is one of these specialized departments dedicated for the procurement of goods and services.

Procurement department consist of four persons i.e., Procurement manager, procurement officer, procurement assistant and logistic officer. All the procurement personal are well trained and having sufficient experience of procuring goods and services of different values. The assigned persons in the



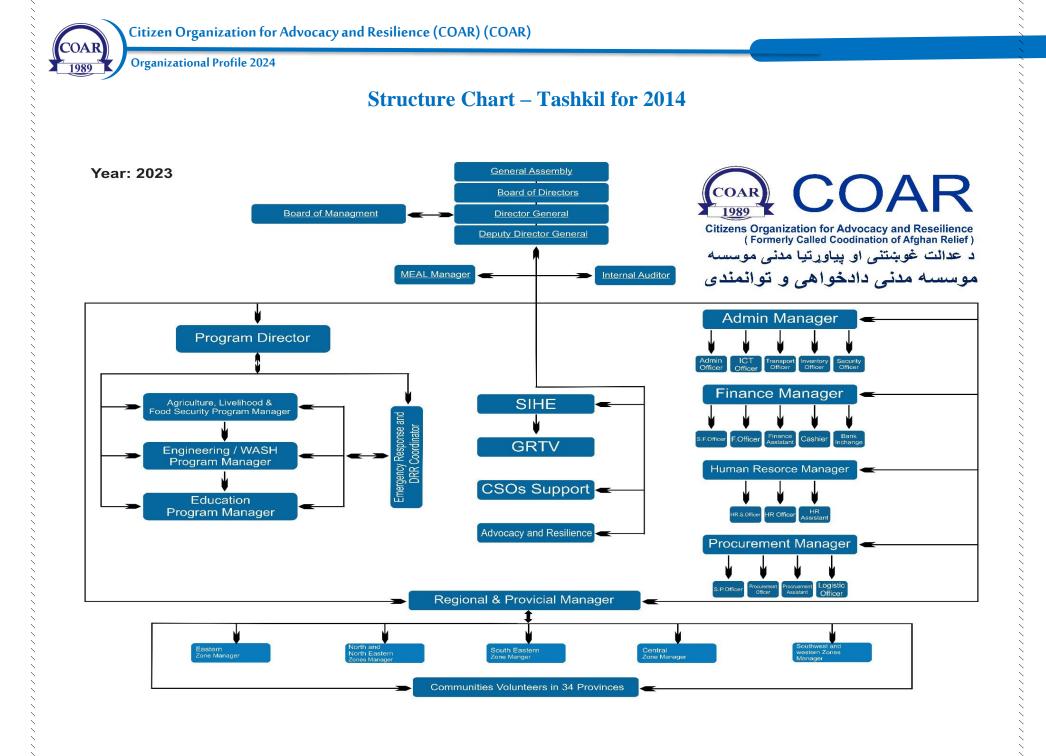
procurement team have years of experience in the procurement with COAR itself and from other reputed organizations. The teams have well knowledge of the procurement policy of COAR and the rules and regulations of different donor agencies. The procurement team observes COAR values in each and every procurement contract.

To guide the actions of the procurement team and to bring harmony in the procurement processes, COAR has a well-developed procurement policy. The procurement team is required to respect the relevant provisions of the procurement policy in every purchase of goods and services irrespective of the values of the goods and services.

COAR's procurement policy has been checked and evaluated by UNHCR in the year 2016. UNHCR evaluated COAR's Procurement Policy as a comprehensive and particle document which meet the international standards of the procurement. Based on that evaluation, UNHCR awarded COAR with the Pre-qualified for Procurement status with national scope to carry out procurement activities for UNHCR funded program.

The award of such status from such a reputable donor agency is the recognition of the COAR's procurement team abilities. It also recognizes that the COAR has a transparent and accountable procurement policies and procedures.

COAR procurement team can handle procurement of huge amounts for projects of every donor. As the procurement team is aware of the procurement rules of all donors of COAR, therefore the team observes and respects the donor requirements besides applying COAR procurement rule and regulations in procuring goods and services.





# **Decision Making Bodies:**

## **<u>1- Board of Directors</u>**

- Mrs. Toba Azimi Chair Person
- Mr. Abdul Rahman Azizi member
- Mr. Israr Ahmad Ahmadi Member
- Mr. Mohammad Hamid Mojab member
- Mr. Abdul Halim "Halim" Member

### **<u>2- Management Board / Management committee:</u>**

- Director General
- Deputy Director General
- Director Program
- Admin Manager
- Finance Manager

- HR /Gender Manager
- Procurement Manager



Figure 1: COAR General Assembly Meeting 2016

## **<u>3- Technical Team /Committee:</u>**

Management Board members + Heads of the departments.



# **COAR Membership:**

COAR is the active member of:

- > ACBAR: Agency Coordination Body for Afghan Relief
- > AWN: Afghan Women Network
- > ANCB: Afghan NGOs Coordination Bureau
- > ADRRN: Asian Disaster Reduction and Response network
- ➢ HC: Huairou Commission
- > CHS Alliance: Core Humanitarian Standard Alliance
- > DRRWG: Disaster Risk Reduction Working Group
- ➢ HCT: Humanitarian country team
- > EPSWG: Emergency Sub Working Group
- > NCA: Norwegian Church Aid, as partner since 1994
- > FSAC: Food Security and Agriculture Cluster
- > WASH: Water Sanitation and Hygiene Cluster
- > ES/ NFI: Emergency Response/None Food Item cluster
- > CSAC: Civil Society Advisory Committee
- > CIVICUS: Civil Society Network for UNDP Global
- > WHS: World Humanitarian Summit
- > EIE: Education in Emergency technical working group

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# **Holistic Interventions and Expertise at COAR**

#### Summary:

COAR has specialized departments of FSL, Engineering/WASH, Educations, Social developments, Emergency response/NFI, DRR and Health which has been working actively in collaborations with relevant national clusters and working groups since the establishment of COAR.

COAR boasts extensive expertise in livelihood, infrastructure, economic empowerment, enterprise development, food security, and poverty alleviation, cultivated through enduring partnerships with key stakeholders such as NCA, MISFA/World Bank, and Irish Aid. Our approach spans small to large-scale livelihood models, emphasizing the development of local capacities to harness maximum benefits from available local resources and services.

In WASH department, COAR has been implementing CLTS, hygiene promotion, water supply schemes, WASH in schools, WASH in health centers, construction of latrines, distribution of Hygiene kits, bathing facilities, water tracking, and Solid Waste Management as a core model.

In Education in emergency, we follow Education department is a key pillar of the COAR. It has started implementation of educational projects, both formal and education in emergencies, shortly after its establishment. Since then, the education department has successfully implemented 223 education projects in various province of Afghanistan.

## Livelihood (Agriculture, Livestock, Vocational Skills and Poverty Alleviation) department:

Interventions in Livelihood, Infrastructure, and Beyond:

COAR works to promote sustainable livelihoods so that families and communities can meet prosperous li**fe**. COAR strictly follows sustainability rules and provide long term solutions to community problems that community members themselves can support after the grant funding ends.

COAR follows from small to large-scale livelihood models, which focus on building local capacities to get maximum benefits from the locally available resource/services. Encouraging local resources is the first step for sustainability while the project impact will remain same for many years. Targeting the Ultra Poor (TUP) is the Sustainable Livelihood Approach to Poverty Reduction which COAR implemented in Badakhshan, Takhar, Parwan and Herat provinces with a total target of 4585 ultra-poor households through a package of inputs over a two-year period, including the transfer of productive assets, training, subsistence support, and basic health care.

Sustainable agriculture and livestock phenomenon in COAR is to meet the ever-growing needs of a growing Afghan population, however climate squeeze us in this regard, but trying to engage farmers and stakeholders to use the new techniques and technology for enhancing production and productivity.

Livelihood and Food security department works to promote sustainable livelihoods so that families and communities can meet prosperous life. COAR strictly follows sustainability rules and provide long term solutions to community problems that community members themselves can support after the grant funding



ends. COAR follows Right based approaches to developments and involved participatory governance of community and which allowing people to direct their own developments agricultural assistance, which works with farmers to improve yields; enterprise development and employable skills, which supplements villagers' farm-based incomes; financial inclusion, which helps smooth erratic incomes. Based on crises and emergency situations in Afghanistan which were required emergency response support therefore COAR Livelihood and food security interventions also shifted to emergency based on context and availability of funds. COAR livelihood department implemented the Cash for work activities, free cash for food purposes, winterization and multipurpose cash supports for most emergency and crises affected people in different provinces.

For 2022 and 2023 despite of the limited fund COAR has targeted 50,053 HHs, 350,371 individuals including men women and children who separated numbers of 151,667 boys, 145,719 girls, 31,264 men and 21,721 women. The total projects costs were 7,763,680 \$ with segregated of 858874. Project cost and 6,904,806 cash transfer directly to the beneficiaries.

COAR has played a pivotal role in addressing economic challenges through temporary employment via cash-for-work activities. Notably, we've successfully established 300 micro and small-sized enterprises, delivering comprehensive asset packages for a holistic impact. Additionally, we've imparted climate-smart agriculture training to 1,150 farmers, offering valuable insights into CSA practices. The distribution of solar-powered systems and charging stations has empowered 520 women beneficiaries.

In Urozgan and Helmand Provinces, COAR's initiatives include the establishment of 8 farmers' field schools and demonstration plots. Our commitment extends to supporting 210 female farmers by providing drip irrigation systems, installing them, and equipping them with essential gardening tools and high-quality vegetable seeds. Through these initiatives, COAR continues to make significant strides in sustainable development.



**Major Activities** 



Figure 2: Solar Powered lightening system distribution Khazo community, Qalat district, Zabul Southern region- Dec 2023 © Sadiqullah Zaheen CoAR



Citizen Organization for Advocacy and Resilience (COAR) (COAR)

**Organizational Profile 2024** 

### **1. AGRICULTURE:**

- 1. Agri-business enterprise development
- 2. Kitchen Gardening
- 3. Farmers Field School (FFS)
- 4. Demonstration Plots
- 5. Value chain development (Dry fruit, Wheat)
- 6. Integrated Pest Management (IPM)
- 7. Food Security (wheat and vegetables seed distribution)
- 8. Plant protection services
- 9. Orchards Establishment
- 10. Nurseries establishment
- 11. Provision of support for agro-forestry and reforestation projects to respond growing needs for fruit and environment protection.
- 12. Uplifting of national capacities in research, training and extension in the target areas.
- 13. Constructing irrigation structure to reduce irrigation water losses.
- 14. Farmers Capacity Building on (Food Processing and Agriculture new techniques).
- 15. Providing agriculture inputs (Seed, Fertilizer and tools).
- 16. Establishment of greenhouses.
- 17. Conducting extension trainings.
- 18. Providing micro finance facilities to farmers.
- 19. Distribution of saplings.
- 20. Food and cash distribution in emergency context

#### **2. LIVESTOCK:**

- 1. Animal Health Services (Treatment, Vaccination, Deworming)
- 2. Training of Para-Vets and BVWs
- 3. Running of Veterinary field units (VFUs)
- 4. Providing animal health services (running of clinics)
- 5. Breeding (Artificial Insemination and lamb distribution)
- 6. Improved Sheep distribution
- 7. Animal fodder (ration) distribution.
- 8. Poultry farming
- 9. Conducting Vaccination Campaigns.
- 10. Training on poultry farming including vaccinations
- 11. Livestock distribution.

### **3. VOCATIONAL SKILLS**

- 1) Labor Market Assessment
- 2) Tailoring
- 3) Embroidery
- 4) Welding
- 5) Carpentry
- 6) Mobile Repairing
- 7) Cooking
- 8) Handicraft



Figure 3: Agriculture farming in Faryab 2024



Figure 4: TUP program, 2016 Takhar

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Note: Type of skills is being provided based on the result of labor market assessment.

## 4. POVERTY ALLEVIATION / ECONOMIC EMPOWERMENT

- 1) Feasibility Study
- 2) PRA

- 3) Provision of Asset
- 4) Repairing of Asset
- 5) Capacity Building
- 6) Enterprise development
- 7) Linkage to microfinance institutions and creditors
- 8) Linkages to market



Figure 5: Poultry farm in Faryab, Andkhoy district. 2018



Figure 6: TUP Project, Herat Province, Certificate distributions to the training participants, 2016

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## **Irrigation Engineering & WASH Department:**

#### **Engineering:**

It should be appreciated out that the engineering department of **COAR** started its activities since 1989 - right after **COAR**'s establishment, with the aim to carry out infrastructure projects and mainly concentrate on rural development schemes in different provinces of Afghanistan. The projects implemented by this department have always been selected based on community needs and requirements.

### WASH:

This sector includes both emergency and development water sanitation and hygiene (WASH). Currently COAR has been implementing a number of WASH related projects funded by UNOCHA-CHF, NCA, UNHCR and UNICEF in almost 22 provinces. The hard component includes: Gravity pipe schemes, solar pipe scheme, bore wells, spring protection and construction of latrines and batching facilities and soft component of the program includes: hygiene promotion, awareness raising using Participatory Hygiene and Sanitation Transformation (PHAST), Children Hygiene and Sanitation Training (CHAST) and Community Led Total Sanitation (CLTS) approaches.

Clean water, basic toilets and good hygiene practices are essential to the survival and development of children. In Afghanistan, diarrheal diseases are the second most common cause of death for children under the age of five, after acute respiratory infections.

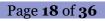
COAR Engineering/WASH department was involved in construction of water supply system, providing community members with the fundamental human right of water consumption in sufficient quantity and of sufficient quality. WASH department is one of the prime fillers of COAR and has strong partner of WASH cluster. COAR Engineering/WASH working with UNICEF, NCA and many other government stakeholders likes MRRD, MoPH, MoEd, MoEc and AUWSSC.

Specifically, COAR has been implementing CLTS, hygiene promotion, water supply schemes, WASH in School, WASH in health centers, construction of latrines, distribution of Hygiene kits, bathing facilities, water tracking and Solid Waste Management as core models.

Other than that, COAR is now implementing a comprehensive approach which covers the WASH needs in community and public institutions at the same time and using a smart WASH methodology to utilize the surface water for the community water supply pipe after treatment.

### **Summary report:**

In 2022 and 2023 COAR Engineering/WASH Department was able to provide water, sanitation and hygiene services to 727,430 beneficiaries in which 212118 were girls, 180694 were boys, 153924 were men and 180694 were women, in Mazar, Jawzjan, Khost, Herat, Nangarhar, Laghman, Kunar, Nuristan, Kandahar, Kunduz, Logar, Paktia, Herat, Paktika, Takhar, Badakhshan, Samangan, Ghazni, Nimroz, and Helmand.





# **Major Activities**

### **Engineering:**

- 1- Infrastructure (Bridge, Culverts, Rural- Sub- Roads, Schools, Clinics)
- 2- Irrigation Structures (Canals, aqueducts, Intakes, Storage Dames, Retaining and Protection walls, Water Shed management)
- 3- Asset Creation (Rural infrastructures)
- 4- Water Supply- Drinking water (Bore wells, Digging wells, Pipe Scheme Network both gravity and motor oil)



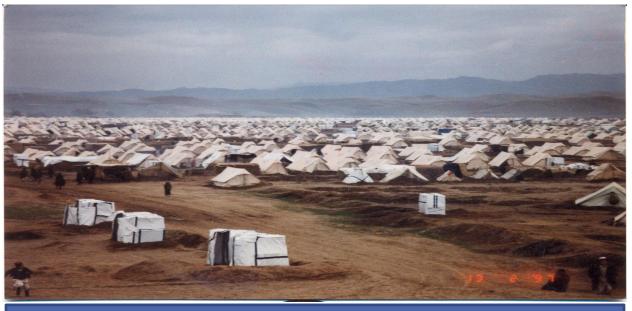
Figure 7:Gadal, Hanif Khan and Hussain villages water supply project, Nimroz Province, Oct, 2022.

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1989

## Humanitarian, Disaster Management and Emergency Response:

Since COAR is the key member of Disaster Risk Reduction Consortium, and Asian Disaster Risk Response network (ADRRN), COAR has developed its capacity in response to the needs in emergency outbreaks. Following component have been implemented by COAR till now:



IDPs camp management in Saripul center by COAR with the financial support of Peace Wind Japan.



Water supply and water for irrigation 1st project in Moqur of Ghazni

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### **Back ground:**

When Communist regime under the leadership of Noor Mohammad Taraki has taken power from Duadkhan (Ex-president of Afghanistan)in1978, Afghans mostly in the rural areas were unsatisfied with the actions of the national and local government, This slowly and gradually resulted in armed conflict and in different parts of the country and extended to the main cities, displacement and migration of Afghans to Pakistan, Iran and other countries has been started, it reached to the peak point when due to the Russian invasion of Afghanistan in 1979 Actually this was the time where Afghans in Pakistan, Iran and in the rural area in Afghanistan face number of problems having no access to basic human needs (water, food, shelter, health and education facilities), so number of educated Afghans for the sympathy with Afghan refugees in Pakistan and war, conflict affected people in the rural areas of Afghanistan gathered in Peshawar and established an NGO under the name of Coordination of Afghan Relief (COAR) and renamed as Citizens Organization for Advocacy and Resilience (COAR) in 2019.

The organization with a small grant from some donor in 1989 started its activities in the refugees' camps in Peshawar and soon extended to inside of Afghanistan.

Initially, COAR undertook emergency projects such as water supply and irrigation in Moqur district of Ghazni province and in a short while within few months extended its activities to Wardak and Logar provinces. Keeping in view its capacity to serve on urgent bases COAR expanded its humanitarian assistance to other provinces of Afghanistan.

## Main Objectives:

The main objectives of the Humanitarian assistance, DRR and Environmental protection department are as following:

- > To save the life of disaster and conflict affected population
- Increase capacities of the disaster affected people and empower them to cope with the disaster risk by themselves.
- To raise awareness and increase the knowledge of the disaster affected people to struggle For clean, sustainable and healthy environment.

# Major Activities

Through Humanitarian, DRR & EP department the following activities have been implementing:

- > Providing basic needs for disaster affect population (water, foods, shelter etc....)
- For the awareness raising and increasing knowledge trainings, workshops and conferences conducting
- For the awareness raising and increasing knowledge, books, magazines, brochures, flyers printing and distribution.
- > Specific hygiene related training and hygiene kits distribution to the targeted beneficiaries

- Disaster risk mitigation related activities like construction of protection walls, water hand pumps installation, water Karezes and springs rehabilitation etc....
- Contributing in the coordination system at country level through the meetings at different stages and different levels.
- Worked with other actors for advocacy regarding IDPs, Returnees and Refugees at all level. The organizations through this department more than 500 small- and large-scale projects have been implemented. (As a sample some implemented project list is as following)



Food distribution for the vulnerable people in Sayed Abad district of Wardak province



Citizen Organization for Advocacy and Resilience (COAR) (COAR)

**Organizational Profile 2024** 

## **Core competencies:**

COAR is one of the largest Afghan National Non-governmental Organization and has access to 23 provinces of the country, luckily with cooperation of other Civil society Empowerment Network (CEN) member organizations possess the ability to assist the disaster affected people in all over the country, although the security situation is changing from time to time, but as COAR is community based organization and the people involvement in all phases of the project is essential for us, at the meantime we believe that accountability, stability and transparency are the main

factors for attracting trust of targeted communities, we have always followed the humanitarian principles while assisting the disaster affected people.

Based on COAR strategic plan capacity building of COAR staff at central and field level is always considered as priority, when they were in need the related trainings have been conducted for them, we believe that experienced and knowledgeable staff is the key for all successes and luckily our staff have experience from 5 years to 25 years.

As COAR has established higher education institute named SHARQ to educate cadre and professional people in the field of Humanitarian Assistance,



COAR field team during beneficiaries' selection in Ab-Barik village of Argo district of Badakhshan, 2014

Disaster Risk Reduction and Environment Protection, so this is also golden opportunity for COAR that beside of practical experiences it follows the academic issues as well.

Again, I would like to mention that, committed and knowledgeable employees are the main asset of the organization and should not be ignored, we know all the success and good reputation of COAR is the result of the professional and committed employees.



## **Education Department:**

COAR is involved in the development of Education Sector in Afghanistan both in quality and Emergency education since 1991, from past 33 years COAR has implemented number of Emergency in Education projects in different part of Afghanistan along with implementing quality education programs with building & rehabilitation of schools in rural areas and at the meantime COAR mission was to encourage boys, girls and their parent to start their learning activities in primary schools & has supported secondary and high schools in the targeted areas like Logar, Wardak, Kabul and Ghazni provinces, ran the



Accelerated Primary Education program in Saripul province, 2005

schools with the support of UNICEF, UNHCR and international community, though COAR has implemented Literacy program in Ghazni, Mazar ,Jawzjan and other provinces with the support of OXFAM, SCI, NCA and others (1990-2000).



Education in Emergency program for Waziristan Refugees in Khost-Gulan Camp-2016

Beside construction & rehabilitation of schools in Kabul and other provinces, COAR has implemented number of emergency in education programs such as Accelerated Primary Education program (APEP) with

the financial and technical support of Creative Association International Inc. (CAII) /USAID and MoE, with total 30000 overage students (male and female) were benefited, and 1206 villages' teachers were trained.

The second large education program that implemented by COAR was Basic Education inservice and Training (BEST) supported Financially and Technically by Creative Association



International Inc. (CAII)/USAID and MoE, with totally number of 10050 teachers trained and the program was really effective for whole Sector of education in Afghanistan.

The third large education program was District Teacher Training Team (DT3), supported financially by the world bank and with Coordination and cooperation of MoE jointly implemented by COAR, ADA and JACK in 15 provinces of the country like: Herat, Kandahar, Nangarhar, Balkh, Jawzjan, Saripul, Daikundi, Khost, Ghazni, Wardak, Logar, Panjshir, Badghis, Nimroz and Bamyan provinces.

The program was really very important for improving the quality of education across the country and through this program total 65326 Teachers were trained in teaching methodology, science and math subjects, totally 6243 principals trained in school's management and other education related issues, 1727 schools' administrative staff also trained and benefited from this project.



Furthermore, COAR is active member of EiEWG and Currently COAR organization is providing Waziristan Refugees' students with EiE Project in Khost province in Gulan camp from past 2016

and the next EiE project is "Providing access to quality inclusive education for conflict-affected, schoolaged children in Nangarhar and Kabul" (PAQE).

To provide quality education to the students of the war-torn country in particular, the Department of Education has implemented numerous vital education projects in the context of the country and complexity environment.

COAR education department is one of the main pillars in the organization that has started the implementation of both formal quality and education in emergencies. Since then, COAR Education Department has implemented 221 educations in emergency projects in different provinces of Afghanistan.

COAR Education Team has implemented five emergency education projects in 2022 in 4 provinces (Nimroz Kandahar, Ghazni, Kunduz) which comprises 1998 classes, thereby making significant progress to increase access to education for girls and boys in Afghanistan, and the critical barriers to girls' education has been reduced.

Moreover, based on the organization Strategic plan, COAR has established Higher Education Institute named SHARQ in 2012, having Disaster Management, Computer Science and Business Administration departments, currently it has more than 1000 students (semester1st-semester7th) and 40 prof. & Associated Prof. are busy for teaching and guiding the students, so we have enough academic and learning resources to implement this type of program throughout the country.

Major Activities

- ✓ Education in Emergency
- ✓ Community Based Education
- ✓ Multi-grade
- ✓ Accelerated Learning
- ✓ Capacity building of teachers and principles
- ✓ Literacy
- ✓ Higher Education.

# **Health Department:**

In 1996 COAR was supporting a network of basic health units targeting mother and children under five of COAR's Public Health, Vaccination EPI and MCH project. Meanwhile, COAR established more clinics in Maqor two Cl clinics, one in Gilan district and the other Maqor District. Later the clinics have been equipped with lab and MD doctors and only in 1997 and totally have treated 50,000 patients again different diseases in two provinces during 5 years and more than 20,000 children have been vaccinated as well through COAR/UNICEF, EPI program.

Additional to daily OPD service, following service provided through COAR health clinics: Midlevel training, TBA refreshment course, EPI Vaccination and etc.

COAR Health services has significantly reduced the morbidity and mortality, disability among the recipient population and enabling them in carrying their routine activities in better physical shape. Generally, the health program concentrates on both curative and preventive care, rehabilitation of emergency health services with the special focus on differential needs of both women, men and children, applying of vaccination, reproductive health programs including maternal health, new born health care and provision of appropriate advice on family planning and communicable diseases control, child health, immunization, including nutrition supplementation, midlevel training,

Traditional Birth Attendants (TBA) Program, Refresher Training Program, Health Education, First Aid Services and treating of malnutrition through the distribution of BP5 biscuits and other necessary medical care in the target areas during the period as briefly summarized below:

- Focus on improvement of general health services,
- Measures aimed at reduction of people's affliction with contagious diseases,
- Helping reduction of morbidity and mortality rates among the target population,
- Provision of advice on improving personal hygiene, and environmental sanitation,
- Provision of required awareness on HIV (AIDS), on the adverse effects of using of hashish, opium and other types of narcotics,
- Carrying of surveys to find out children affected by malnutrition, and distribution of fortified biscuits.
- As a whole, COAR health service maintains one MCH clinics.

COAR has implemented BPSH projects to facilitate a comprehensive package of health services, which consists provision of health services delivery in all primary health care facilities and to enhance redistribution of health services by providing equitable access, particular in underserved areas of target area.

COAR has agreement with World Vision, INC for the work performed under MSH - REACH - BPHS in Chesht-e-sharif of Herat province from 2005. The objectives of this program were to strengthen the capacity of local NGOs in management and implementation of health program and sustain quality health care through a collaboration effort of planning, capacity building and strategizing program management for

the provision of the basic packages of health service in order to improve the health status of targeted population especially for women and children.

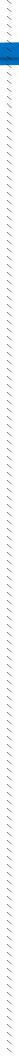
In 1994 (COAR has supported MCH clinics from: One ('2 clinic in Mangali village in Saidabad of Wardak province.

- One C2 clinic in Babaker Khil village in Jaghatoo of Wardak province,
- One EPI Mobile team Avicenna COAR in 32 villages of southern Saidabad of \Wardak Province.





TBA training Certificate distribution to the training participants in Mazar ,2003



## **Social Developments Sector:**

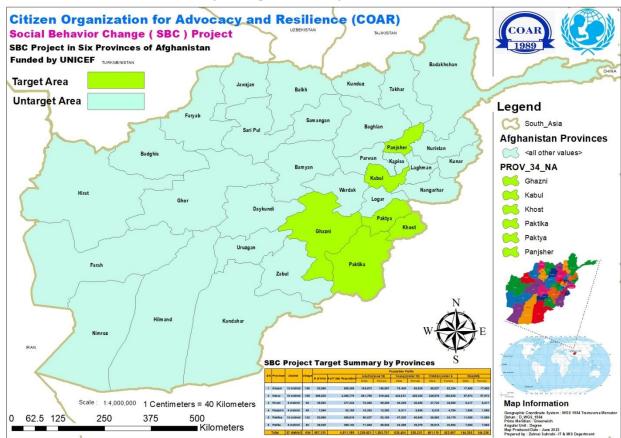
COAR has implemented the social cohesions and Social Behavior change project in central regions in 2023.

1. Social Behaviour Change and Accountability to Affected Population integrated interventions in the humanitarian situation of Kabul, Khost, Paktia, Paktika, Ghazni and Panjshir provinces.

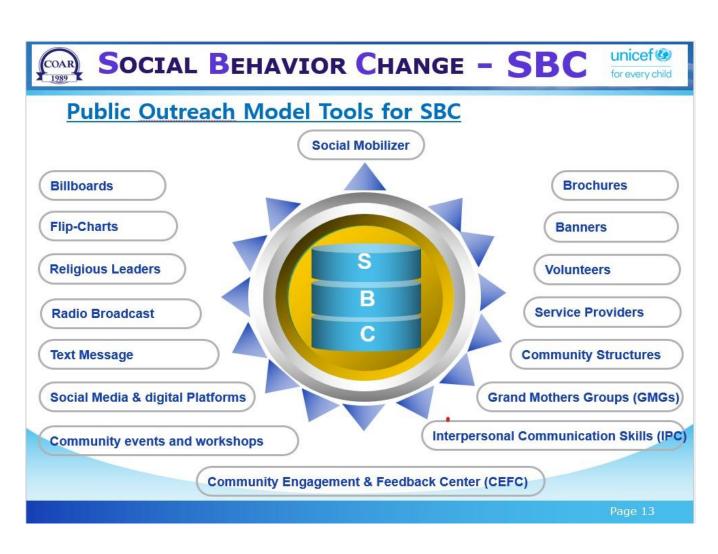
COAR is running the social Behavior change SBC program with financial backing from UNICEF, this project was launched in 6 provinces and 58 districts in the central regions. The SBC teams are diligently working to raise awareness on a variety of topics, including nutrition, vaccination, education, and water, sanitation, and hygiene (WASH), at the village level.

The two-pronged approach to community mobilization and engagement has been effective in ensuring sustainable social behavior change. By engaging and building the capacity of duty bearers' religious scholars and social media activist at the community level and reaching a significant portion of the target population through multimedia multi-channel interventions, the project has been able to promote positive changes in support of communities.

The SBC project endeavors to broaden its engagement, extending its impact to a larger segment of the population across the six provinces. COAR's primary objective remains centered on empowering individuals and communities by addressing the cognitive, social, and structural determinants of developmental and humanitarian challenges. This collaborative approach involves working closely with communities and authorities to bring about positive changes.







## SBC capacity and achievement:

COAR has engaged 1,200,000 men, women and reached 7,000,000 men, women and children through the SBC projects interventions.

- 1. 1200 Religious scholars, 348 volunteers, and 300 social media activists received training on SBC integrated package.
- 2. 1550 community structure have been identified, capacitated and supporting the SBC program.
- 3. million men and women have engaged & five million have reached in SBC integrated package.
- 4. 481000 text messages have been sent to the beneficiaries through telecommunication.
- 5. 60 roundtables and Radio slots on SBC integrated package have been broadcasted through Radio in six provinces.
- 6. Established 7 community feedback centres in six provinces and received 14000 feedbacks.
- 7. Conduct and organized technical meetings and follow up on their decisions.
- 8. Responded to 25 outbreaks AWD, leishmania and Scabies in targeted provinces.



## **Social Cohesion projects:**

COAR has implemented the social cohesion projects in Kabul and Khost provinces and partially implemented the So Co project in Zabul, Kandahar and Helmand provinces as part of the PEARL projects. this project aimed at creating an enabling environment for communities to live in unity, respect each other, and work together towards securing cohesions and social norms. COAR, as the implementing partner, utilized a participatory approach, involving the communities from project design to completion. COAR collaborated with relevant partners, local communities and leaders, and government line departments to identify and prioritize the immediate and medium-term needs of affected people.

The social cohesion intervention was particularly noteworthy, as COAR worked closely with community committees to address conflicts local resources. Through this intervention, COAR were able to facilitate dialogue sessions among community members and promote understanding and cooperation in the management of shared resources.

Overall, the project has made significant strides in promoting peaceful coexistence among communities. The establishment of local committees for conflict resolution and training has been particularly impactful, as it has empowered community members to take ownership of conflict resolution processes. Additionally, the project has helped to raise awareness about the importance of social cohesion and human rights including rights of women from Islamic perspective and has fostered a sense of shared responsibility among community members.

We are pleased to report that COAR successfully concluded the Building Social Cohesion Project in Kabul, Khost, Kandahar, Zabul and Helmand provinces which province.



Figure 9: Cricket tournaments, social cohesion activities 2023



Figure 8: Human Rights, including Women Rights training



## **Core Humanitarian Principles**

Several core principles guide all humanitarian action and respected by all staff of COAR at all times. Respect for these principles is critical for the integrity of our work and the credibility and safety of humanitarian operations.

## **Do No Harm:**

Action, as well as inaction, can have unintended negative consequences. COAR ensure that our actions and

## Gender and protection Mainstreaming Strategy:

COAR has developed Gender Mainstream policy and uses it into entire cycle of projects in Afghanistan. For further information, refer to COAR Gender Mainstream Policy.

interventions (or lack thereof) do not adversely affect individuals and their communities, our partners or colleagues, or expose them to harm. Before taking action, COAR anticipate the consequences and assess any potential risk factors, and take measures to eliminate and minimize such risks.

## Humanity and the humanitarian imperative

The prime motivation and purpose of our work is to save lives and to prevent and alleviate human suffering, wherever it is found. Individuals must be treated humanely, with dignity and respect, and have a full and equal right and ability to receive humanitarian assistance.

## **Impartiality:**

COAR's humanitarian action is taken without any adverse distinction based on nationality, ethnic origin, religion, class, political opinion or other ground. Priorities for humanitarian action must be determined on the basis of rights and needs alone. The principle of impartiality therefore establishes two clear rules of conduct for humanitarian work: non-discrimination and proportionality according to need.

### **Independence:**

Humanitarian action must be free from interference, whether political, ideological, economic or military.

## **Neutrality:**

COAR's humanitarian action is not take or be perceived to take sides in an armed conflict or other dispute. The principle of neutrality does not prevent us from taking action, nor does it provide an excuse for inaction; indeed, failure to take action could even amount to taking sides. Rather, it provides important guidance on how we should act, by considering how our actions might be interpreted by others. We therefore need to be aware of our own prejudices as well as the ways in which aid can be manipulated, diverted or exploited for political or military purposes. Our actions and activities are transparent, balanced and based on objective criteria. In addition to the core principles, several key considerations should guide us in our work.

## **Confidentiality:**

Respecting confidentiality and guaranteeing the privacy and security of individuals, their families and wider communities must be of paramount consideration at all times. Breach of confidentiality or careless handling of information can have serious consequences for persons of concern as well as for our partners, our colleagues and even the humanitarian operation as a whole. We must always assess potential risk factors and seek informed consent for the gathering and use of information. Vigorous data-protection methods must be in place to guarantee the security of recorded information.

## Humanity and the humanitarian imperative

### **Sensitivity:**

Many internally displaced and disasters persons have experienced violence, abuse and other forms of personal harm. COAR is sensitive to their suffering, treat them with respect and dignity, and avoid creating more harm by requiring them to relive painful experiences through repeated interviewing. COAR is very careful to avoid creating false hopes and unrealistic expectations about what protection and assistance we can offer; failure to do so risks increased anxiety and hopelessness, and might even put people at greater risk by giving them a false sense of security.

### **Strengthen local capacities:**

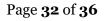
The role COAR as humanitarian actor is not to substitute, but rather to support and strengthen, local capacities: both the capacity of individuals to claim their rights and the capacity of States and other authorities to fulfill their responsibilities to ensure protection of these rights. To this end, humanitarian actors should identify and work to strengthen effective local coping strategies and protection mechanisms.

### **Understand the context:**

including as it is perceived by others: To ensure that COAR "do no harm" and act in an impartial, independent and neutral manner, it is essential that we have a sound understanding of the country, the culture and the communities in which we work. This must include an awareness of the political agendas, interests and perceptions of all those with whom we work. Information must come from a wide range of sources and be verified to ensure that we gain an objective picture of the situation.

### **Professionalism:**

COAR actions and activities are consistent with and guided by the highest standard of personal and professional integrity. In particular, COAR need to ensure that our conducts, and that of our colleagues respects the dignity and worth of all women and men, girls and boys of concern; that it is consistent with national laws and customs; and that it respects international human rights and humanitarian law standards. Any form of sexual abuse or exploitation, including entering into sexual relations with a beneficiary or exchanging aid for sexual favors, is unlawful and amounts to gross misconduct.





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Female hygiene promotion sessions in the communities to promote community resilience through personal and environmental hygiene.



Male hygiene promotion sessions in the communities to promote community resilience through personal and environmental hygiene.





Distribution of WASH NFIs in to children in the temporary resettlement in Kabul



The joy and smiling faces of the Natigram village girls by witnessing easy access to clean drinking water.



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UNICEF central region team site visit of the temporary settlement of Budkhak.



Inauguration of Herat urban water supply pipe scheme extension project in the presence of high authorities of government, UNICEF, COAR and community elders.



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